TEXAS REAL ESTATE COMMISSION

DOUGLAS E. OLDMIXON, ADMINISTRATOR

ADOPTED RULE ACTION FROM THE NOVEMBER 2, 2015, MEETING OF THE COMMISSION
CHAPTER 531 CANONS OF PEROFESSIONAL ETHICS AND CONDUCT
531.18, Consumer Information and
NEW 531.20, Information About Brokerage Services

531.18, Consumer Information

(a)The Commission adopts by reference Consumer Protection Notice TREC No. CN 1-2. This document is published by and available from the Texas Real Estate Commission, P.O. Box 12188, Austin, Texas 78711-2188, www.trec.texas.gov.

(b)Each active real estate broker shall provide the notice adopted under subsection (a) by:

(1)displaying it in a readily noticeable location in each place of business the broker maintains; and

(2)providing a link to it labeled "Texas Real Estate Commission Consumer Protection Notice", in at least a 10 point font, in a readily noticeable place on the homepage of the business website of the broker and sponsored sales agents.

531.20 Information About Brokerage Services

(a)The Commission adopts by reference Information About Brokerage Services Form, TREC No. IABS 1-0 (IABS Form). The IABS Form is published by and available from the Texas Real Estate Commission, P.O. Box 12188, Austin, Texas 78711-2188, www.trec.texas.gov.

(b)Each active real estate broker and sales agent shall provide:

(1)a link to the IABS Form labeled "Texas Real Estate Commission Information About Brokerage Services", in at least a 10 point font, in a readily noticeable place on the homepage of the business website of the broker and sales agent; and

(2)the IABS Form as required under §1101.558, Texas Occupations Code.

(c)For purposes of §1101.558, Texas Occupations Code, the IABS Form can be provided:

(1)by personal delivery by the broker or sales agent;

(2)by first class mail or overnight common carrier delivery service;

(3)in the body of an email; or

(4)as an attachment to an email, or a link within the body of an email, with a specific reference to the IABS Form in the body of the email.

(d)Providing a link to the IABS Form in a footnote or signature block in an email does not satisfy the requirements of subsection (c).

(e)License holders may reproduce the IABS Form published by the Commission, provided that the text of the IABS Form is copied verbatim and the spacing, borders and placement of text on the page must appear to be identical to that in the published version of the IABS Form, except that the Broker Contact Information section may be prefilled.